



THE NEW COLLEGE (Autonomous)

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Accredited by NAAC with 'A' Grade (3rd cycle)

Affiliated to the University of Madras

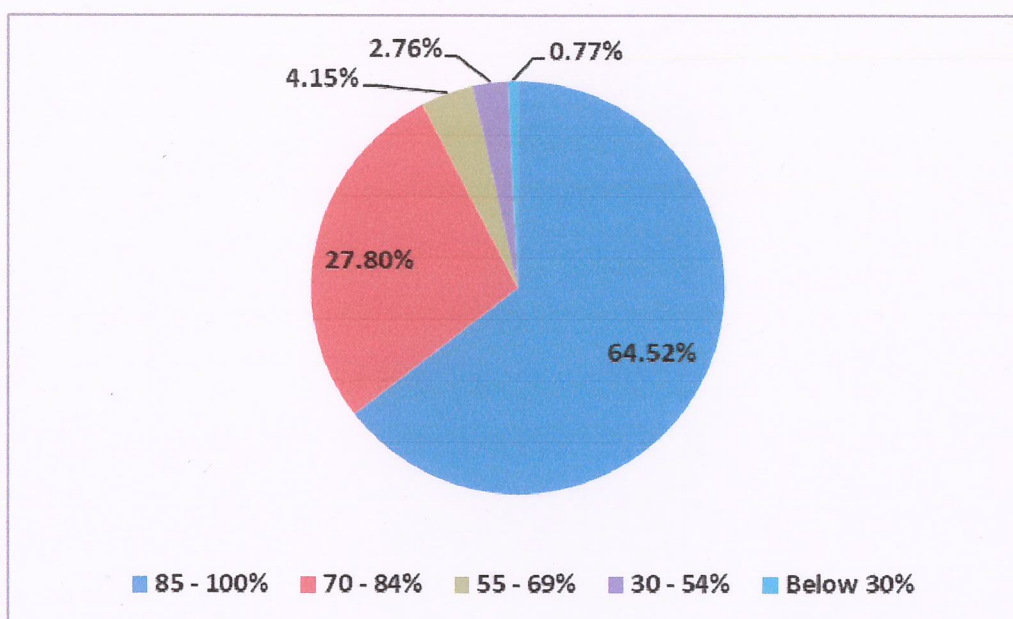
CHENNAI - 600 014. TAMIL NADU, INDIA

Internal Quality Assurance Cell (IQAC)

Student Satisfaction Survey (SSS)-2020-2021

The New College has conducted Student Satisfaction Survey (SSS) during the academic year. The survey was conducted by the IQAC using the Student Satisfaction Survey questions provided by the NAAC. The survey enabled the college to understand students' responses on the teaching learning and evaluation activities of the college. The questionnaires consisted of 20 questions and 651 students participated in the survey. The questions and responses are as follows:

1. How much of the syllabus was covered in the class?		
OPTIONS	RESPONSES	PERCENTAGE (%)
85 - 100%	420	64.52
70 - 84%	181	27.80
55 - 69%	27	4.15
30 - 54%	18	2.76
Below 30%	5	0.77





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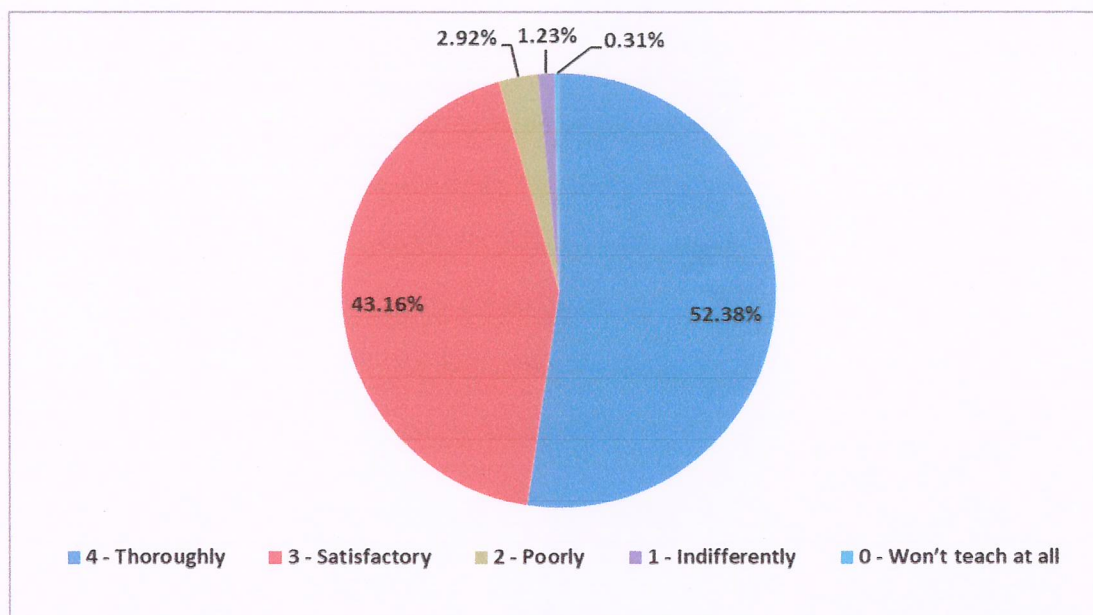
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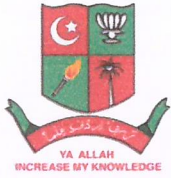
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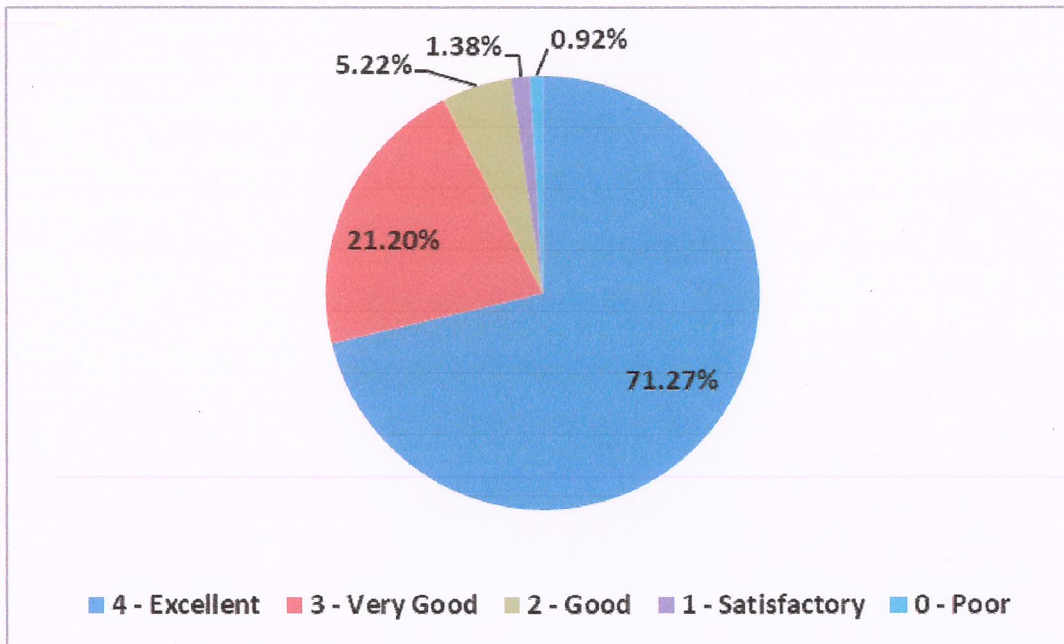
2. How well did the teachers prepare for the classes?		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 - Thoroughly	341	52.38
3 - Satisfactory	281	43.16
2 - Poorly	19	2.92
1 - Indifferently	8	1.23
0 - Won't teach at all	2	0.31





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3. How well were the teachers able to communicate?		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 - Excellent	464	71.27
3 - Very Good	138	21.20
2 - Good	34	5.22
1 - Satisfactory	9	1.38
0 - Poor	6	0.92





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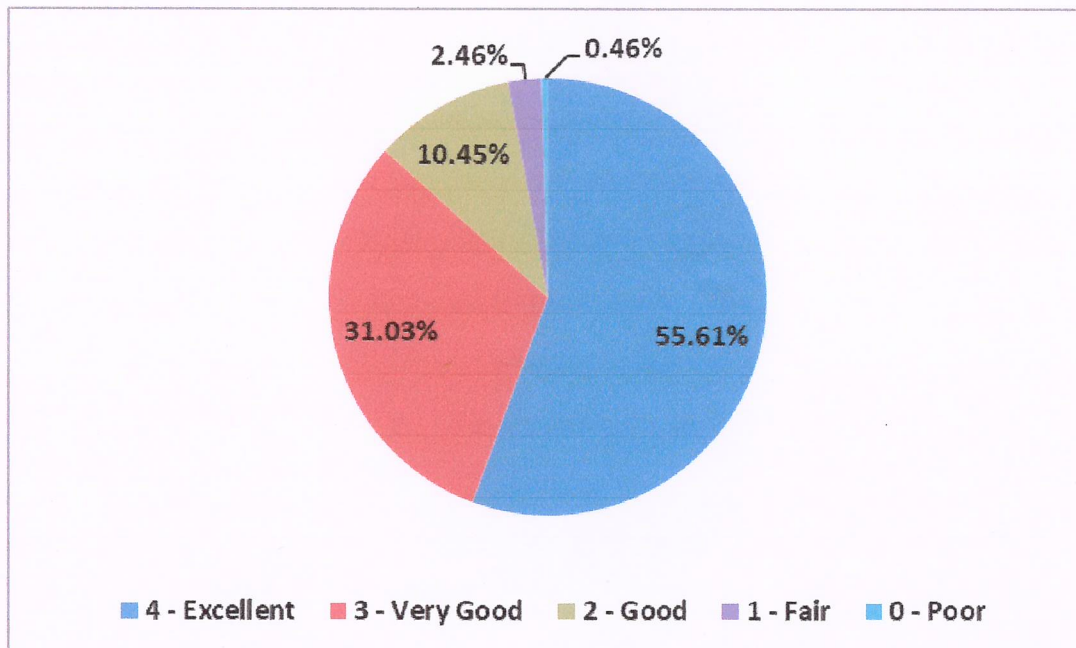
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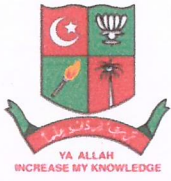
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4. The teacher's approach to teaching can best be described as		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 - Excellent	362	55.61
3 - Very Good	202	31.03
2 - Good	68	10.45
1 - Fair	16	2.46
0 - Poor	3	0.46





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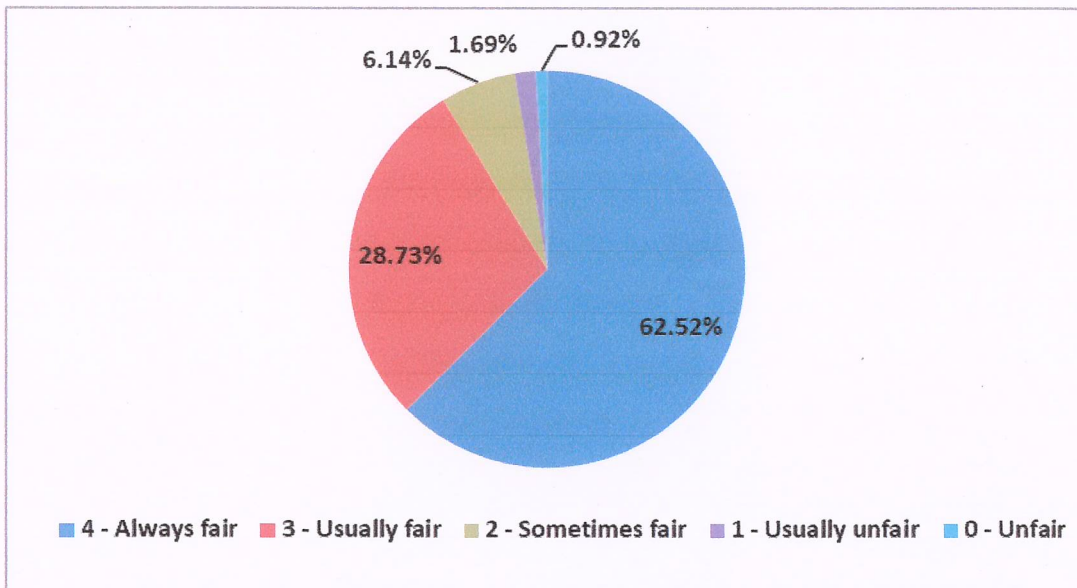
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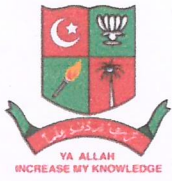
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5. Fairness of the internal evaluation process by the teachers.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 - Always fair	407	62.52
3 - Usually fair	187	28.73
2 - Sometimes fair	40	6.14
1 - Usually unfair	11	1.69
0 - Unfair	6	0.92





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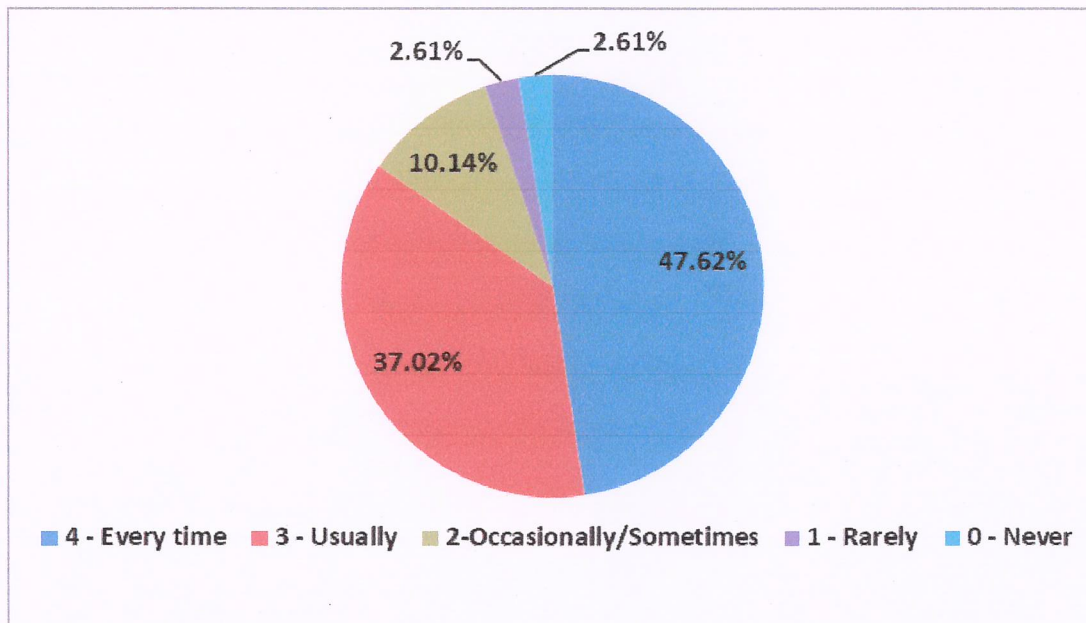
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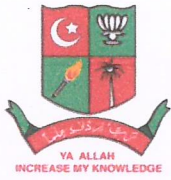
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6. Was your performance in assignments discussed with you?		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 - Every time	310	47.62
3 - Usually	241	37.02
2-Occasionally/Sometimes	66	10.14
1 - Rarely	17	2.61
0 - Never	17	2.61





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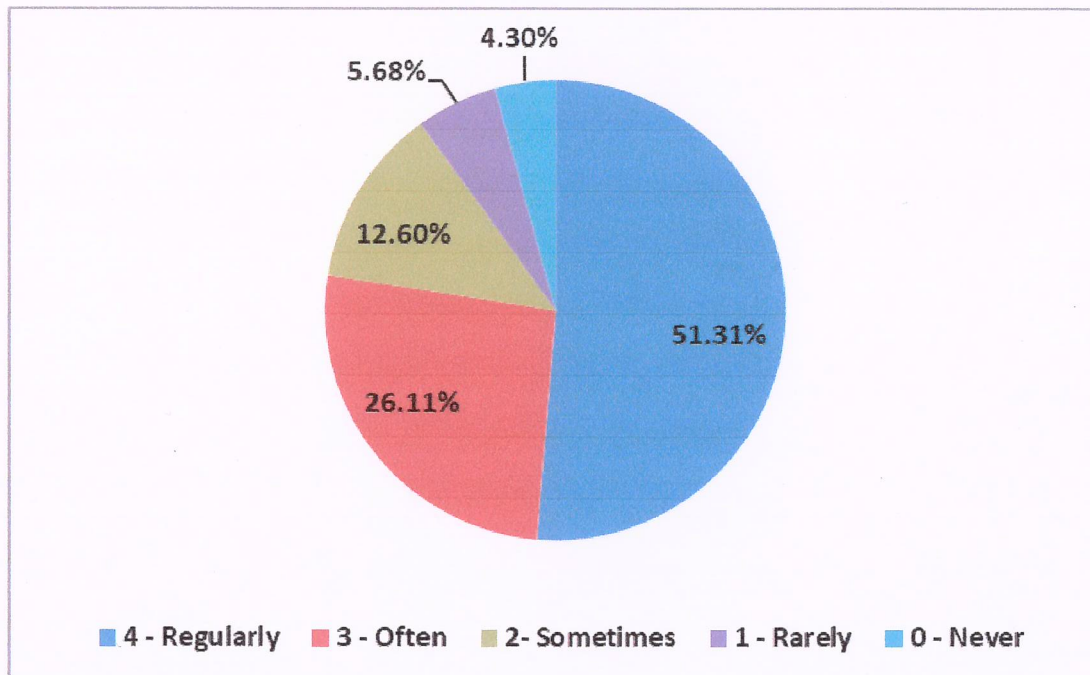
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7. The institute takes active interest in promoting internship, student exchange, field visit opportunities for students.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 - Regularly	334	51.31
3 - Often	170	26.11
2- Sometimes	82	12.60
1 - Rarely	37	5.68
0 - Never	28	4.30





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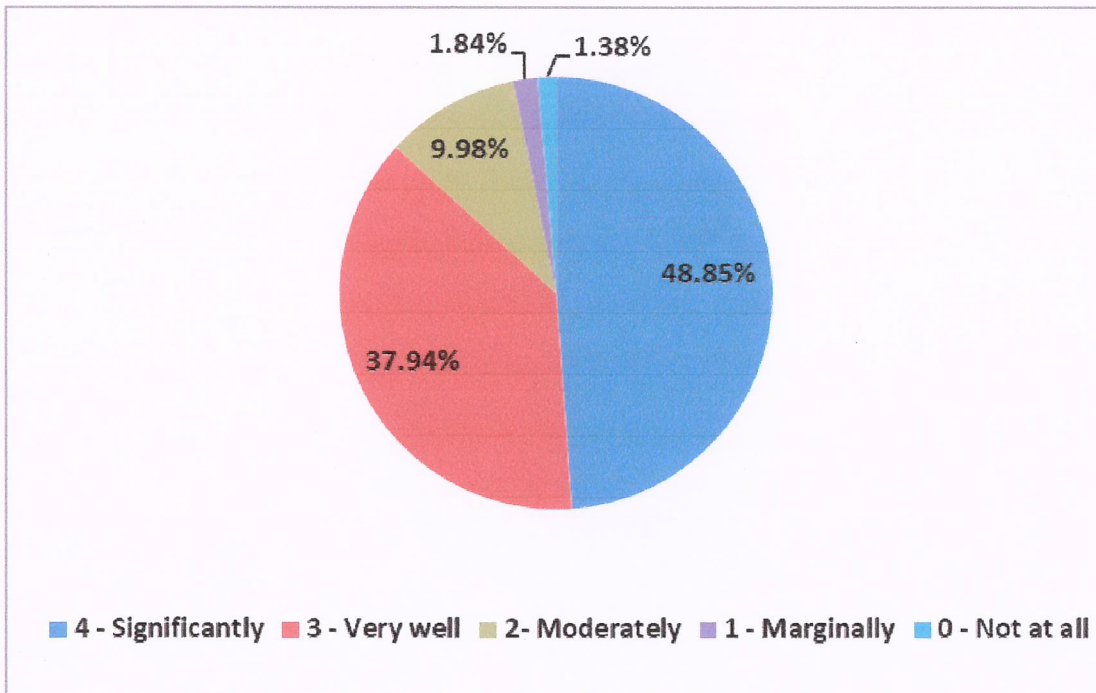
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8. The teaching and mentoring process in your institution facilitates you in cognitive, social and emotional growth.

OPTIONS	RESPONSES	PERCENTAGE (%)
4 - Significantly	318	48.85
3 - Very well	247	37.94
2- Moderately	65	9.98
1 - Marginally	12	1.84
0 - Not at all	9	1.38





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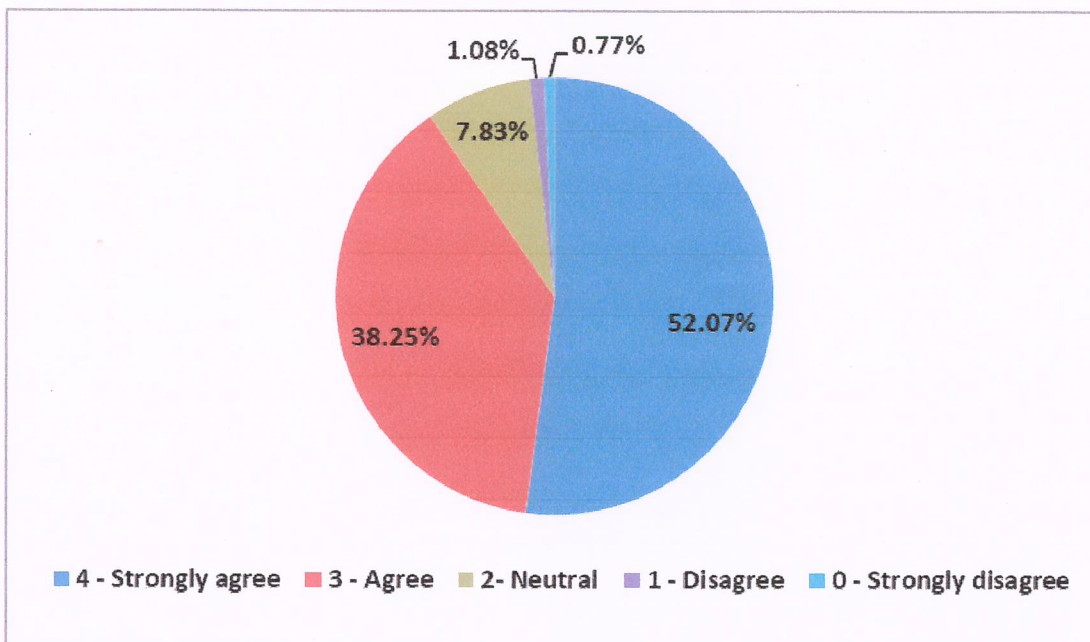
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9. The institution provides multiple opportunities to learn and grow.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 - Strongly agree	339	52.07
3 - Agree	249	38.25
2- Neutral	51	7.83
1 - Disagree	7	1.08
0 - Strongly disagree	5	0.77





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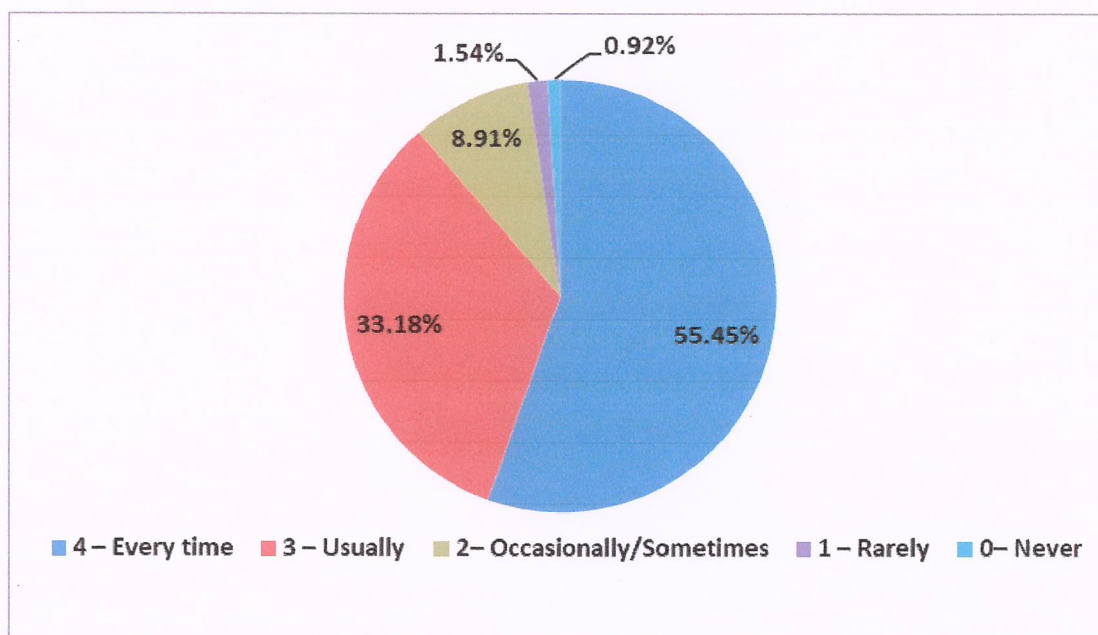
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10. Teachers inform you about your expected competencies, course outcomes and programme outcomes.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 – Every time	361	55.45
3 – Usually	216	33.18
2– Occasionally/Sometimes	58	8.91
1 – Rarely	10	1.54
0– Never	6	0.92





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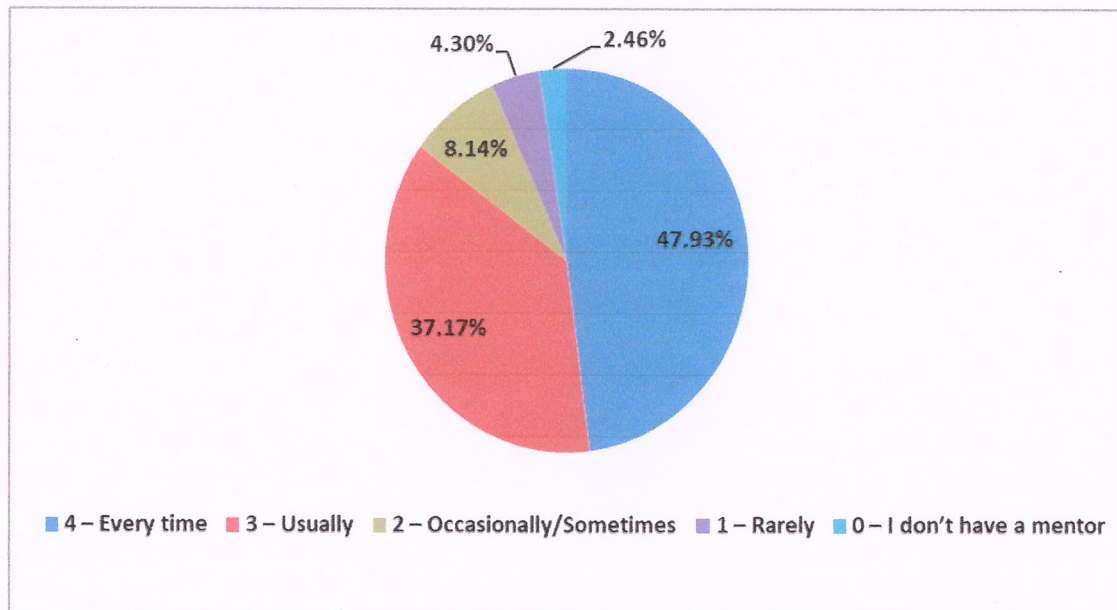
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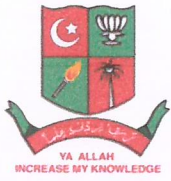
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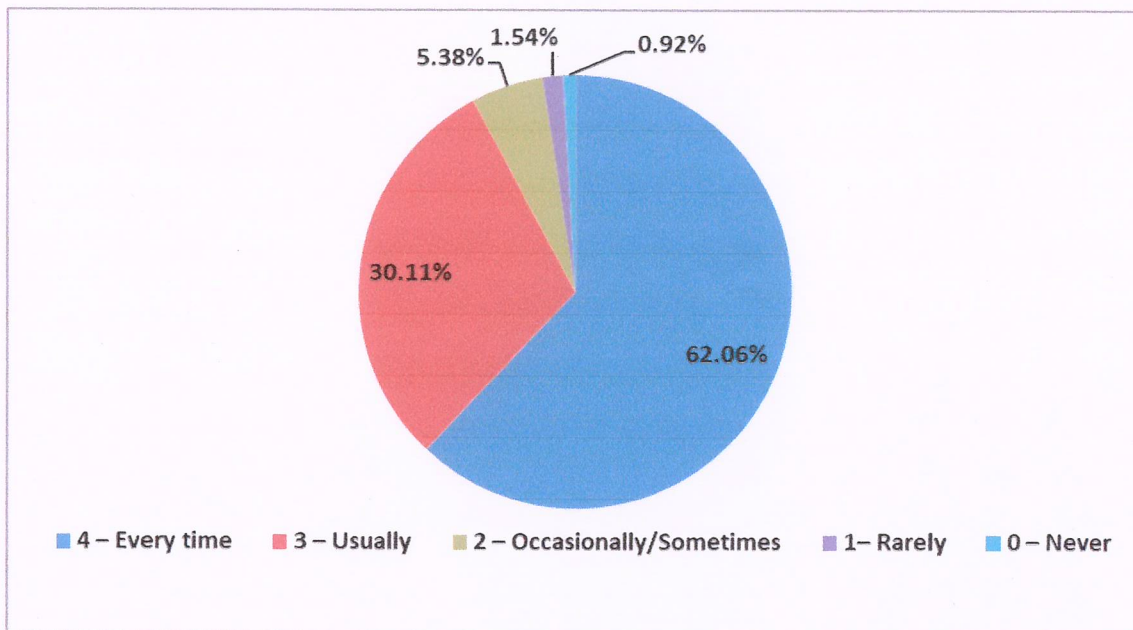
11. Your mentor does a necessary follow-up with an assigned task to you.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 – Every time	312	47.93
3 – Usually	242	37.17
2 – Occasionally/Sometimes	53	8.14
1 – Rarely	28	4.30
0 – I don't have a mentor	16	2.46





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12. The teachers illustrate the concepts through examples and applications.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 – Every time	404	62.06
3 – Usually	196	30.11
2 – Occasionally/Sometimes	35	5.38
1– Rarely	10	1.54
0 – Never	6	0.92





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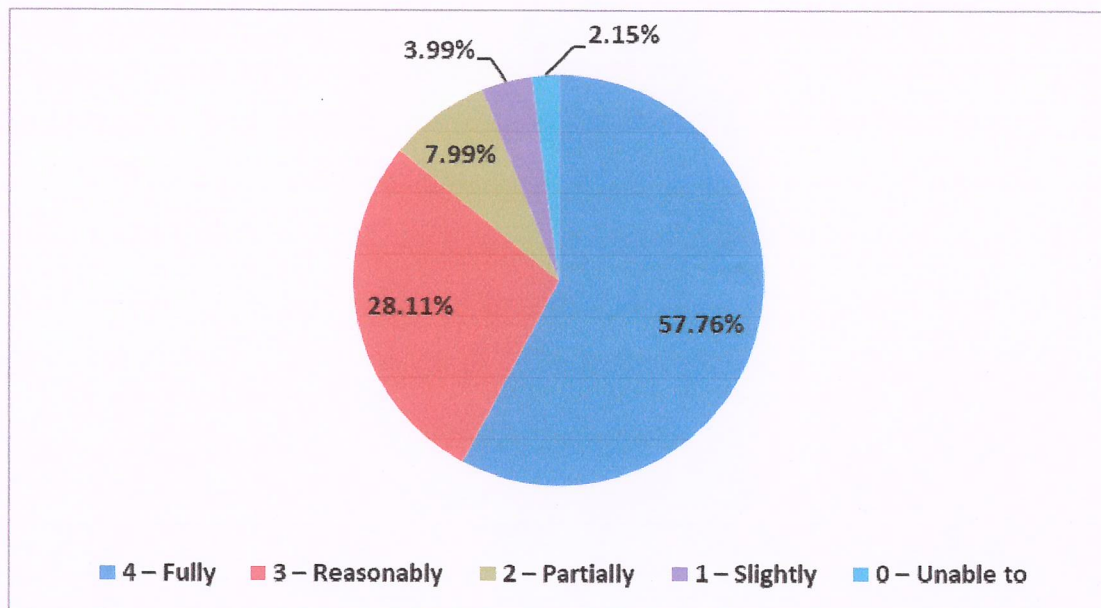
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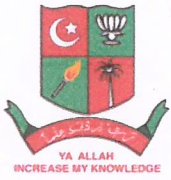
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13. The teachers identify your strengths and encourage you with providing right level of challenges.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 – Fully	376	57.76
3 – Reasonably	183	28.11
2 – Partially	52	7.99
1 – Slightly	26	3.99
0 – Unable to	14	2.15





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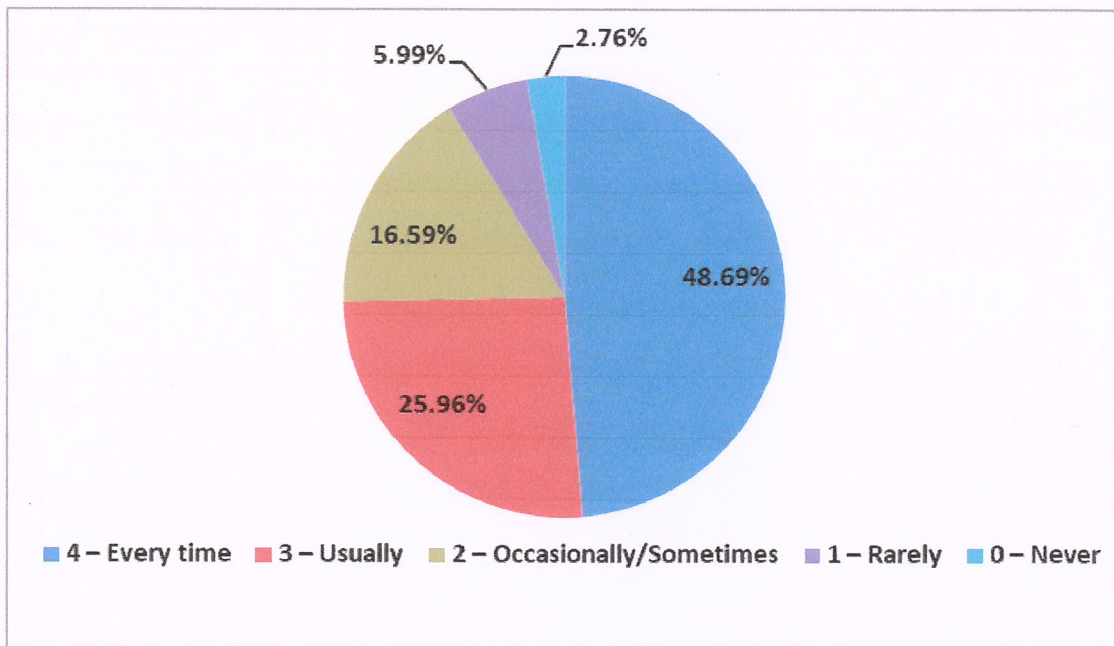
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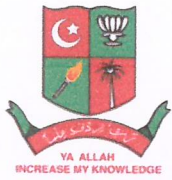
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14. Teachers are able to identify your weaknesses and help you to overcome them.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 – Every time	317	48.69
3 – Usually	169	25.96
2 – Occasionally/Sometimes	108	16.59
1 – Rarely	39	5.99
0 – Never	18	2.76





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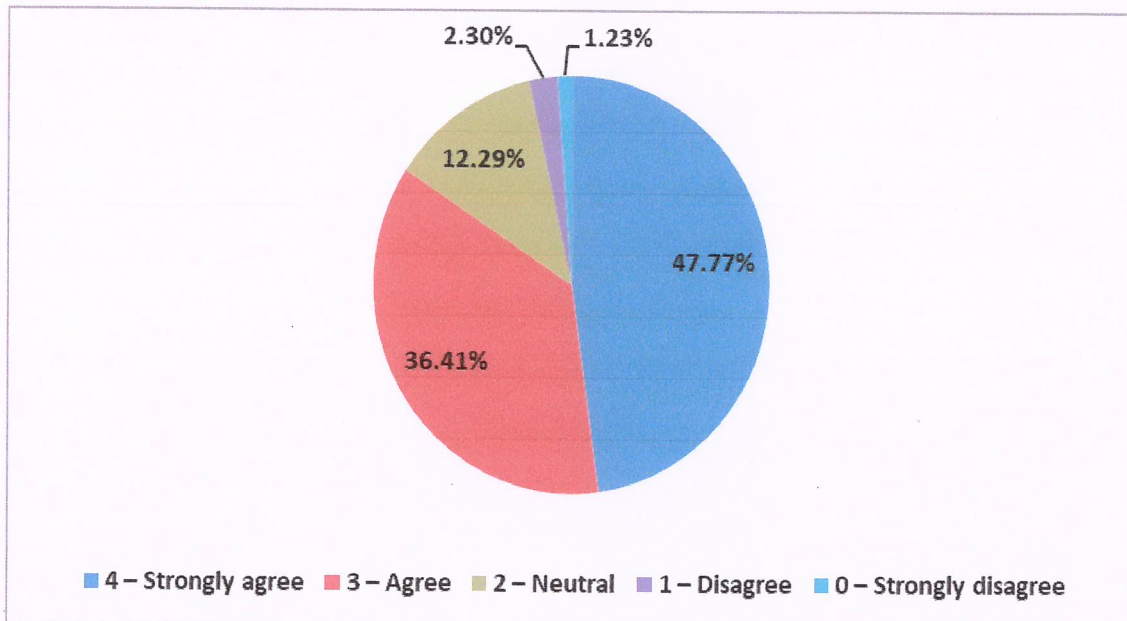
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15. The institution makes effort to engage students in the monitoring, review and continuous quality improvement of the teaching learning process.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 – Strongly agree	311	47.77
3 – Agree	237	36.41
2 – Neutral	80	12.29
1 – Disagree	15	2.30
0 – Strongly disagree	8	1.23





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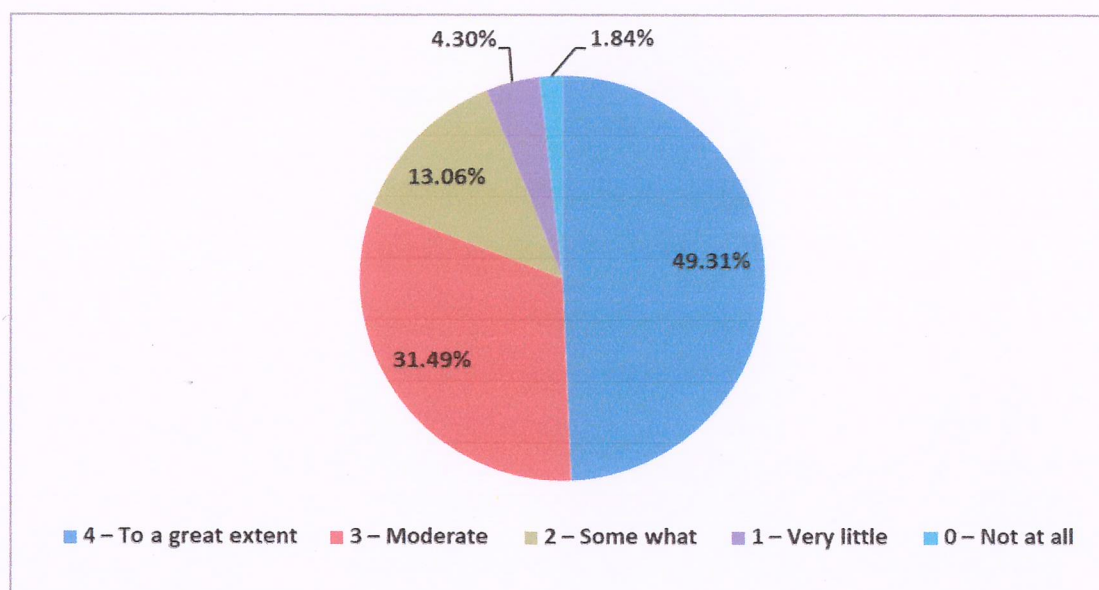
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16. The institute/ teachers use student centric methods, such as experiential learning, participative learning and problem solving methodologies for enhancing learning experiences.

OPTIONS	RESPONSES	PERCENTAGE (%)
4 – To a great extent	321	49.31
3 – Moderate	205	31.49
2 – Some what	85	13.06
1 – Very little	28	4.30
0 – Not at all	12	1.84





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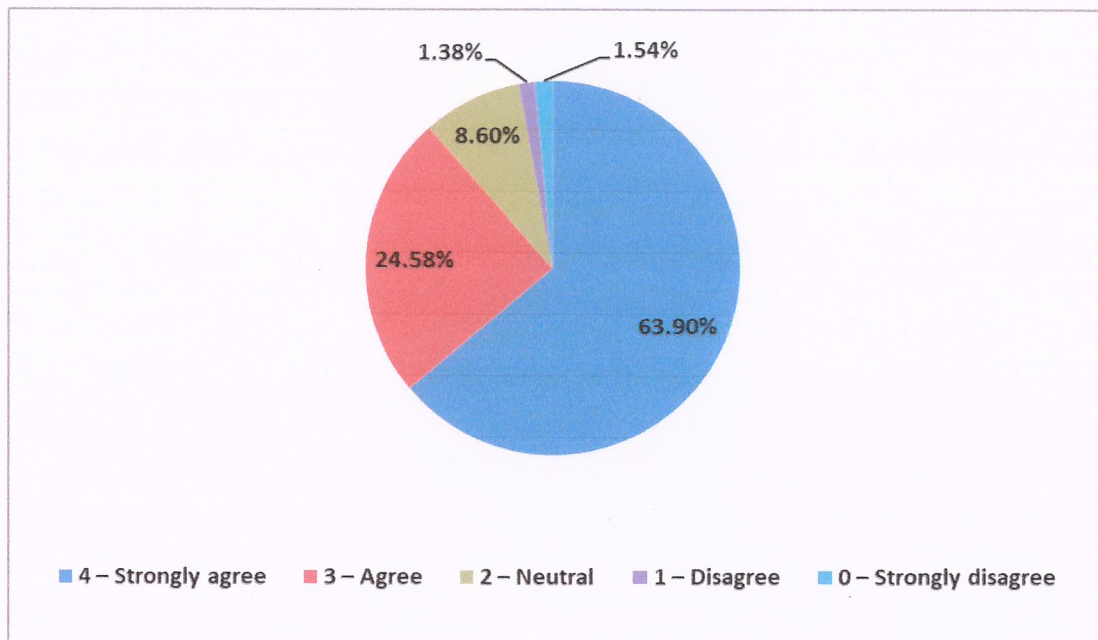
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17. Teachers encourage you to participate in extracurricular activities.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 – Strongly agree	416	63.90
3 – Agree	160	24.58
2 – Neutral	56	8.60
1 – Disagree	9	1.38
0 – Strongly disagree	10	1.54





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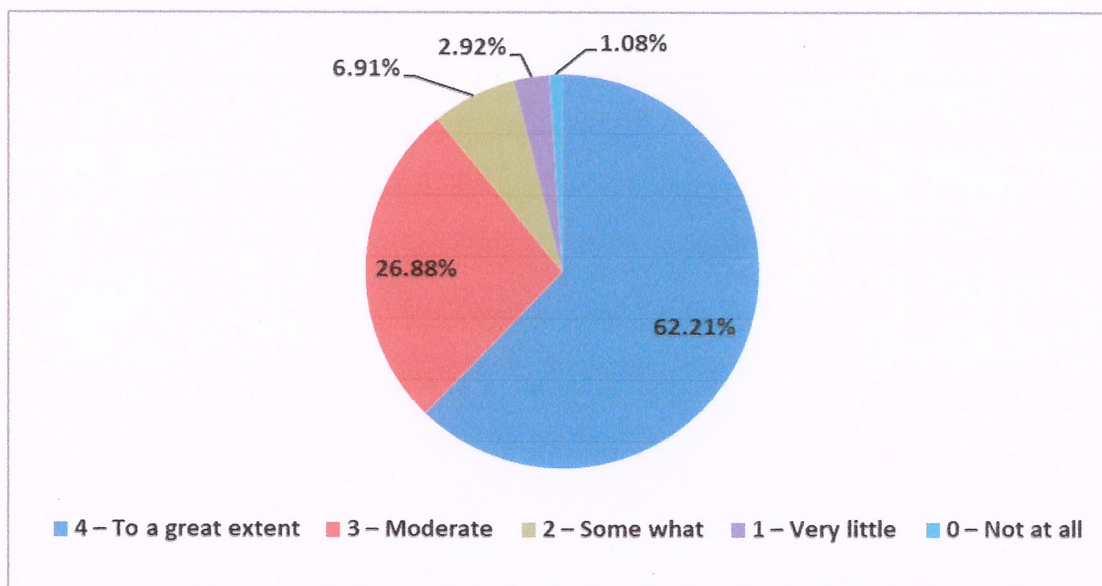
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18. Efforts are made by the institute/ teachers to inculcate soft skills, life skills and employability skills to make you ready for the world of work.

OPTIONS	RESPONSES	PERCENTAGE (%)
4 – To a great extent	405	62.21
3 – Moderate	175	26.88
2 – Some what	45	6.91
1 – Very little	19	2.92
0 – Not at all	7	1.08





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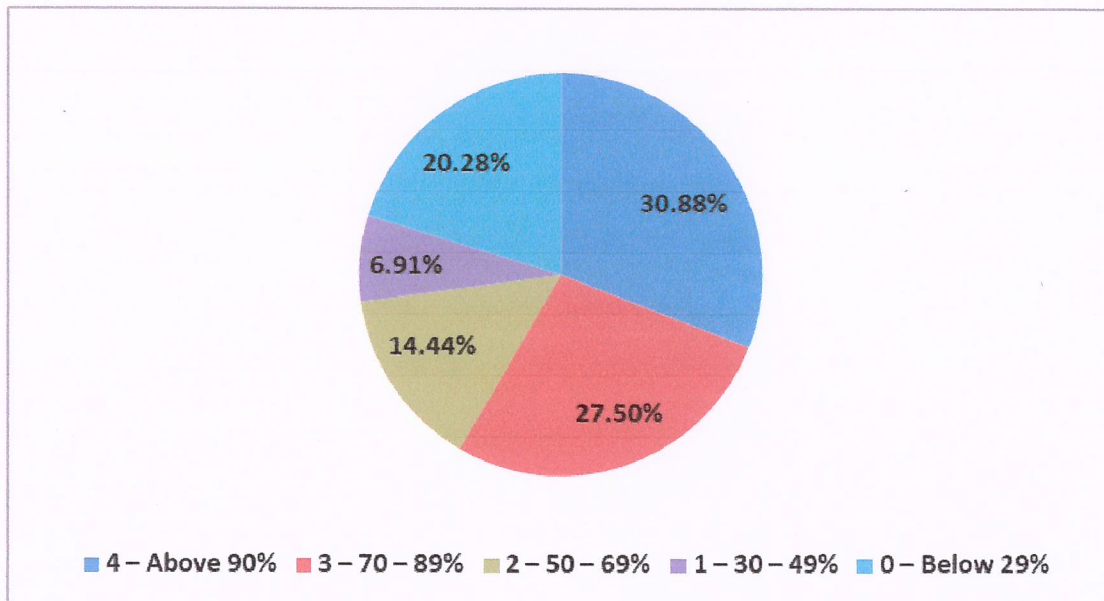
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19. What percentage of teachers use ICT tools such as LCD projector, Multimedia, etc. while teaching.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 – Above 90%	201	30.88
3 – 70 – 89%	179	27.50
2 – 50 – 69%	94	14.44
1 – 30 – 49%	45	6.91
0 – Below 29%	132	20.28





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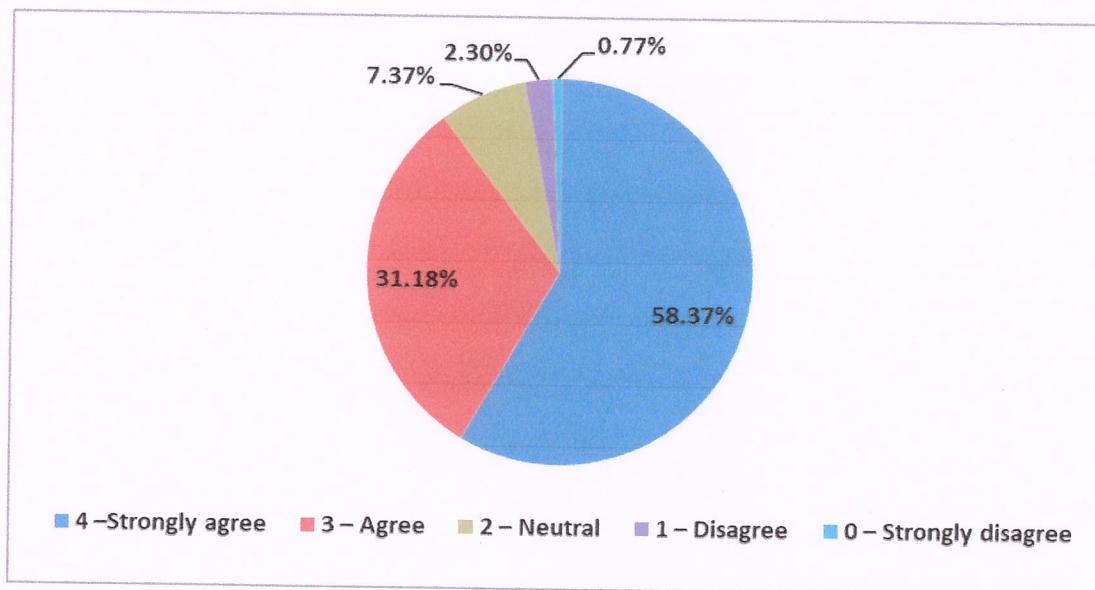
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20. The overall quality of teaching-learning process in your institute is very good.		
OPTIONS	RESPONSES	PERCENTAGE (%)
4 – Strongly agree	380	58.37
3 – Agree	203	31.18
2 – Neutral	48	7.37
1 – Disagree	15	2.30
0 – Strongly disagree	5	0.77





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Outcome of Student Satisfaction Survey (SSS) (2020-2021)

The student satisfaction survey (SSS) conducted for the academic year 2020-2021 enabled the college to understand students' perspective on the quality of teaching, learning, evaluation and the resources and facilities available in the college.

92.3% of the respondents agreed / strongly agreed that more than 70% of the syllabus was completed by the teachers. Similarly, majority of the respondents (95.5%) testified that their teachers prepared well for the classes. With regard to the communication skills of the teachers, 92.4% students believed that their teachers communicated effectively with them.

Responding to the question on teachers' approach to teaching, 86.6% students expressed their satisfaction. Further, 91.2% students who responded to the survey confirmed the existence of fairness in internal evaluations.

84.6% students felt that their assignments were discussed with them by their teachers. More than half of the total respondents (77.4%) thought that the institution took active interest in promoting internship, student exchange and field visit.

86.8% students opined that teaching and mentoring process in the institution facilitated cognitive, social and emotional growth in them. Moreover, 92.3% students agreed that the institution provided multiple opportunities for them to learn and grow. In addition, 88.6% students agreed that their teachers informed them about course outcomes and programme outcomes.

According to 85.1% students, their mentors followed up regularly the progress of the tasks assigned to them. 92.1% of them were of the view that their teachers illustrated the concepts through examples and applications. Besides, majority of the students responded (85.8%) that their teachers identified their strengths and weakness, by providing right level of challenges and by helping them to overcome their weakness.

84.1% of the respondents believed that the institution made effort to engage them by monitoring, review and through continuous quality improvement in the teaching learning process. Responding to the question on teaching methods, 80.8% students stated that their institution and teachers used student centric



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methods, such as experiential learning, participative learning and problem-solving methodologies to enhance learning experiences. 88.4% students agreed that their teachers encouraged them to participate in extracurricular activities.

89.9% students agreed that efforts were made by the institution / teachers to inculcate soft skills, life skills and employability skills. 72.8% students expressed that more than 50% teachers used ICT tools such as LCD projector, Multimedia, etc. while teaching. Majority (89.5%) of the respondents agreed that the overall quality of teaching-learning process in the institute was very good.



PRINCIPAL
THE NEW COLLEGE, CHENNAI-14